

REP020 Quarterly statistics on availability and performance of dedicated interfaces

A

1 Do you wish to make a nil return?

No

2 Daily statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface Name/Id		Availability statistics		Performance statistics			
Interface type		Payment services user interface		Dedicated interface			
Has exemption been granted for dedicated interface?		Response (milliseconds)		AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		1163	463	0	0.11
2	100	0		1088	529	0	0.08
3	92.96	7.04		1944	353	0	17.56
4	96.7	3.3		1469	283	0	6.53
5	89.81	10.19		1615	265	0	8.79
6	100	0		1102	495	0	0.02
7	100	0		1137	336	0	0.07
8	99.99	0.01		1133	393	0	0.06
9	100	0		1103	466	0	0.02
10	99.94	0.06		1136	436	0	0.15
11	100	0		1102	705	0	0.05
12	99.94	0.06		1202	414	0	0.32
13	100	0		1133	510	0	0.05
14	100	0		1328	726	0	0.05
15	99.11	0.89		1225	692	0	3.46
16	100	0		1176	688	0	0.04
17	100	0		1177	441	0	0.05
18	100	0		1115	708	0	0.02
19	100	0		1090	577	0	0.01
20	100	0		1123	583	0	0.03
21	99.98	0.02		1152	584	0	0.07
22	100	0		1112	590	0	0.03
23	100	0		1107	413	0	0.02
24	99.92	0.08		1148	717	0	0.03
25	100	0		1107	1322	0	0.02
26	100	0		1098	447	0	0.01
27	100	0		1153	895	0	0
28	100	0		1156	590	0	0.06
29	100	0		1882	643	0	0.03
30	100	0		1088	438	0	0.07
31	100	0		1110	442	0	0.12
32	99.98	0.02		1115	470	0	0.08
33	100	0		1065	541	0	0.03
34	100	0		1225	4777	0	0.09
35	100	0		1118	455	0	0.05
36	100	0		1095	427	0	0.03
37	100	0		1116	452	0	0.03
38	100	0		1230	636	0	0.04
39	100	0		1262	369	0	0.13
40	100	0		1053	703	0	0.01
41	99.97	0.03		1073	686	0	0.08
42	100	0		1100	435	0	0.05
43	100	0		1100	721	0	0.08
44	99.98	0.02		1078	409	0	0.08
45	100	0		1462	508	0	0.03
46	99.99	0.01		1099	638	0	0.13
47	100	0		1082	408	0	0.1
48	99.99	0.01		1121	441	0	0.1
49	99.96	0.04		1119	392	0	0.2
50	99.92	0.08		1172	592	0	1.35
51	100	0		1225	466	0	0.14
52	100	0		1365	447	0	0.09
53	100	0		1092	609	0	0.09
54	100	0		1078	408	0	0.09
55	99.89	0.11		1217	827	0	0.18
56	100	0		1361	859	0	0.14
57	100	0		1608	560	0	0.11
58	100	0		1400	1267	0	0.12
59	99.52	0.48		2161	1455	0	1.54
60	100	0		1098	1052	0	0.1
61	100	0		1072	516	0	0.1
62	100	0		1254	563	0	0.1
63	100	0		1150	605	0	0.12
64	100	0		1116	490	0	0.12
65	99.99	0.01		2026	540	0	0.09
66	100	0		1102	415	0	0.09
67	100	0		1113	1040	0	0.13
68	100	0		1291	408	0	0.07
69	100	0		1090	375	0	0.09
70	99.99	0.01		1113	423	0	0.13
71	100	0		1087	396	0	0.08
72	100	0		1120	379	0	0.09
73	100	0		1107	409	0	0.1

74	100	0		1112	600	0	0.09
75	99.79	0.21		1163	394	0	1.14
76	100	0		1397	2068	0	0.09
77	100	0		1712	1954	0	0.04
78	100	0		1094	473	0	0.07
79	100	0		2420	6289	0	0.04
80	100	0		1102	421	0	0.04
81	100	0		1100	505	0	0.02
82	99.99	0.01		1097	364	0	0.04
83	100	0		1098	423	0	0.05
84	100	0		1132	444	0	0.08
85	100	0		1118	422	0	0.12
86	100	0		1091	391	0	0.01
87	99.99	0.01		1958	3352	0	0.04
88	100	0		1088	577	0	0.03
89	100	0		1056	480	0	0.01
90	100	0		1088	415	0	0.03
91	100	0		1119	445	0	0.03
92	100	0		1105	380	0	0.04

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A							
Interface Name/Id							
Tesco Bank Online Banking							
Day	Availability statistics		Payment services user interface	Performance statistics			
	Uptime (%)	Downtime (%)		Response (milliseconds)	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)
	D	E	F	G	H	I	J
1	100	0	1033				
2	100	0	943				
3	100	0	973				
4	100	0	1981				
5	100	0	953				
6	100	0	968				
7	100	0	942				
8	100	0	896				
9	100	0	865				
10	100	0	865				
11	100	0	808				
12	100	0	794				
13	100	0	835				
14	98.47	1.53	855				
15	85.28	14.72	880				
16	100	0	853				
17	100	0	873				
18	100	0	798				
19	100	0	819				
20	90.83	9.17	850				
21	98.4	1.6	836				
22	100	0	839				
23	100	0	831				
24	93.75	6.25	849				
25	100	0	790				
26	99.17	0.83	790				
27	85.97	14.03	831				
28	100	0	834				
29	100	0	830				
30	100	0	784				
31	100	0	858				
32	100	0	836				
33	100	0	776				
34	100	0	926				
35	98.47	1.53	798				
36	93.54	6.46	803				
37	90.14	9.86	806				
38	100	0	844				
39	100	0	847				
40	100	0	769				
41	100	0	824				
42	100	0	802				
43	100	0	782				
44	97.43	2.57	785				
45	95.28	4.72	791				
46	100	0	777				
47	94.44	5.56	770				
48	90.83	9.17	804				
49	99.44	0.56	783				
50	100	0	814				
51	96.18	3.82	882				
52	100	0	837				
53	100	0	771				
54	100	0	764				
55	98.47	1.53	925				
56	96.39	3.61	961				
57	100	0	869				
58	100	0	1025				
59	91.46	8.54	1655				
60	100	0	799				
61	100	0	774				
62	100	0	939				
63	100	0	888				
64	100	0	803				
65	100	0	797				
66	100	0	810				
67	100	0	795				
68	100	0	818				
69	75.56	24.44	811				
70	97.15	2.85	789				
71	100	0	773				
72	100	0	794				
73	100	0	807				
74	100	0	768				
75	100	0	779				

76	100	0	825				
77	100	0	802				
78	100	0	804				
79	100	0	812				
80	100	0	835				
81	100	0	781				
82	100	0	865				
83	100	0	850				
84	100	0	850				
85	100	0	970				
86	100	0	806				
87	100	0	876				
88	100	0	778				
89	100	0	772				
90	100	0	817				
91	100	0	841				
92	100	0	843				

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Interface Name/Id		Availability statistics		Performance statistics			
Interface type		Payment services user interface		Dedicated interface			
Has exemption been granted for dedicated interface?		Response (milliseconds)		PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	G	H	I	J
1	100	0	1287				
2	100	0	1167				
3	81.74	18.26	1345				
4	88.75	11.25	1405				
5	100	0	1270				
6	100	0	1163				
7	100	0	1226				
8	100	0	1199				
9	100	0	1202				
10	100	0	1233				
11	100	0	1162				
12	100	0	1079				
13	100	0	1096				
14	98.47	1.53	1141				
15	85.21	14.79	1176				
16	100	0	1121				
17	100	0	1160				
18	100	0	1076				
19	96.18	3.82	1069				
20	90.83	9.17	1144				
21	98.4	1.6	1165				
22	100	0	1152				
23	100	0	1151				
24	91.67	8.33	1243				
25	100	0	1164				
26	99.17	0.83	1096				
27	86.53	13.47	1257				
28	100	0	1258				
29	100	0	1214				
30	100	0	1220				
31	100	0	1364				
32	100	0	1324				
33	100	0	1144				
34	100	0	1273				
35	85.9	14.1	1281				
36	100	0	1251				
37	95.28	4.72	1253				
38	100	0	1413				
39	100	0	1428				
40	100	0	1149				
41	100	0	1187				
42	100	0	1203				
43	100	0	1171				
44	97.43	2.57	1167				
45	92.15	7.85	1204				
46	100	0	1151				
47	94.44	5.56	1105				
48	90.83	9.17	1181				
49	99.44	0.56	1238				
50	100	0	1285				
51	100	0	1350				
52	100	0	1275				
53	100	0	1165				
54	100	0	1127				
55	100	0	1420				
56	100	0	1672				
57	96.81	3.19	1380				
58	100	0	1707				
59	100	0	2002				
60	100	0	1248				
61	100	0	1154				
62	100	0	1499				
63	100	0	1434				
64	100	0	1300				
65	100	0	1294				
66	100	0	1295				
67	100	0	1268				
68	100	0	1247				
69	100	0	1723				
70	100	0	1542				
71	100	0	1304				
72	100	0	1341				
73	100	0	1345				

74	100	0	1318				
75	100	0	1229				
76	100	0	1225				
77	100	0	1284				
78	100	0	1257				
79	100	0	1263				
80	100	0	1293				
81	100	0	1245				
82	100	0	1236				
83	100	0	1288				
84	100	0	1327				
85	100	0	1368				
86	100	0	1314				
87	100	0	1412				
88	100	0	1275				
89	100	0	1224				
90	100	0	1308				
91	100	0	1370				
92	100	0	1385				