

Request to close your Tesco Bank Credit Card account

It's easy to close your credit card account – just fill out this form and email it to creditcardclosure@tescobank.com. It should take you less than 5 minutes.

Once we receive your form, we'll close your credit card within 14 days. We'll then send an email to confirm your account has been closed; we will also include a final statement unless there hasn't been a balance on your account for more than 2 months.

We may need to contact you before we're able to process your request.

Just so you know, we can't close your account using this form within 14 days of opening a new account (during your cooling off period). You'll need to call us to do this.

Here are a few important details you need to know:

- Once your account is closed it can't be reopened, and you won't be able to use Online Banking or our Mobile Banking App.
- We're unable to accept any requests to close an account with a credit balance. If you have a credit balance on your account, you'll need to arrange a Money Transfer before you can close your credit card. You can do this easily in our Mobile App or Online Banking.
- Interest is charged until the balance on your account has been paid in full. If you have recently cleared your balance, you may find that there is still interest to be applied to your account. This will be shown on a statement which we will post to the address we have on file.
- If you have an outstanding balance on your card, you'll need to continue to make your monthly payments. We'll post you a monthly statement until this balance is repaid. If you have a Direct Debit set up, then payments will continue to be taken until your balance is £0.
- If you've set up regular payments with your credit card for things like Netflix, gym memberships or insurance renewals, you'll need to cancel these with the company.
- If you have any Additional Card Holders, you should make them aware that they will no longer be able to use their credit cards.
- If you use your credit card as your Clubcard and now need a separate Clubcard, you can request a replacement by calling **0330 123 1688*** (Mon – Fri: 08:00 – 20:00, Sat 09:00 – 18:00)

Please tell us your:

Full Name:

Date of Birth: (dd/mm/yy)

Email Address:

Phone Number:

Postcode: (for the address we have saved for your account)

Credit Card Number (the last 4 numbers on your card, also shown on your statement)

We only need this if you have more than one account with us and only want to close one.

Do you want to receive your next annual statement?

This will be sent to you by post on the anniversary of your account opening date.

Yes No

Next up, please email this completed form to creditcardclosure@tescobank.com

If there is no balance on your account then we will post your final statement to you when it's ready. If there is a balance, we will continue to post your monthly statement to you until this is paid.

You may continue to receive other communications from us while we close your account.

Disclaimer

By submitting this form, you confirm that the information you've given is correct.

Your Data

Tesco Bank will use this data to close your account in line with our privacy notice.